

Free Career Development Opportunities

Not all of the following are accessible from the back office PC, but may be accessed from the training laptop or any personal device. Completion of the following resources is optional.

ServSuccess

Date: Free through April 30th

Description: A certificate of completion will be provided once the courses are completed. In addition, these courses prepare the workforce to apply for and take an exam to earn the Certified Restaurant Professional and Certified Restaurant Supervisor credential.

Website: <https://servsuccess.com/free-training>

The **Restaurant Professional** Learning Suite includes 5 courses and takes approximately 4 hours to complete and covers:

- Front-of-the-House Service & Communication
- Front-of-the-House Basic Operations
- Back-of-the-House Pre-Production
- Back-of-the-House Production
- Basic Business Operations

The **Restaurant Supervisor** Learning Suite also includes 5 courses, takes approximately 5 hours to complete and covers:

- Managing Daily Operations
- Leadership & Communication
- Safety & Regulations
- Cost Control Fundamentals
- Controlling Costs

ServSafe

Date: Free through April 30th

Website: <https://www.servsafe.com/Landing-Pages/Free-Courses>

ServSafe Food Handler

Essential training for every restaurant and foodservice worker.

- Approximately 60-90 minutes to complete. Covers:
 - Basic Food Safety
 - Personal Hygiene
 - Cross Contamination & Allergens
 - Cleaning & Sanitation
- Assessment is 40 questions and allows three attempts and does not require a proctor. Passing score is 75% and student will receive a ServSafe Food Handler Certificate.

ServSafe Takeout and Delivery: COVID-19 Precautions

Precautions for takeout and delivery.

- Completion certificate provided.
- Available in English & Spanish.
- Approximately 10 Minutes to complete each.

Bruce Tulgan Leadership Webinars

Date: April 2020 – TBD

Website: <https://rainmakerthinking.com/events>

Description: Register to attend live webinars or watch recorded webinars. Topics include:

- Leading through Uncertainty
- Managing Remotely (Live - April 14)